



ProMan Partner Portals



Customer Relationship Management

Display Customer order information including promise dates, order status, shipping notifications and schedule changes. Refreshed on a regular schedule by your ProMan system.

Important private messages can also be transmitted from your desktop.

Supplier Relationship Management

Display Vendor specific open purchase order information including current status, promised delivery dates, change orders and recent receiving information.

Important rejection and or quality communications can also be automatically transmitted by your ProMan system.

Partner Portal is the final component of ProMan's 'Close your Loop' initiative. Information for both Customer and Vendors is displayed in a professional format and with information that you want them to view.

Use ProMan's Partner Portal to close your communication loop with your Productivity Partners, eliminating the need for repeated phone calls and emails back and forth, which seems common in many companies.



Close Your Supply Chain Communications Loop...



On-line – www.onlineppcc.com – This is a ProMan hosted web portal available as a service to registered ProMan software users. This portal, "online ProMan Partner Communication Center," is a way for you to communicate with your business partners, either customers or vendors, and even interplant departments assuring that your important communications are received promptly and not lost in the mountains of email and voice mail that is so prevalent in today's work place.

Your partner will be issued a user ID and password. They can then log into this site and see their orders, status, and delivery requirements / promises. This is linked to your system to provide your partner(s) with easy-to-obtain information.

Supply chain communications solved!

Let ProMan's Partner Communication Portals provide the strategic initiative to improve communication between you and your supply chain partners.

Timely, accurate information is a key element in an effective and productive supply chain, automating this process using ProManERP will streamline the process, reduce operating costs and close the communications loop.

The information contained on this site is secure between you and your individual partners. The portal offers a gateway to content that is collected across your enterprise and displayed in an easy-to-use environment. By aggregating the content, and securely displaying it to those with the proper credentials, you can control who has access to what information and in addition, they only see what you want them to see.

With convenient access to information and answers to their questions, our communication portals bolster your partner support program by enabling self-service over the Web. It allows your supply chain partners to keep up-to-date reviewing their open orders, complete with dates and quantities any time and anywhere. The information is fully integrated with your ERP system and provides for a seamless communication path.



For a manufacturing company if there is one missing component, or a holdup at an outside resource the entire production process is thrown off schedule resulting in delayed shipments and unhappy customers, improved communications is usually the solution.

Communicate electronically with your suppliers via the portal, to reduce lead times, increase accuracy and improve the productivity of your support personnel by reducing the vast number of simple inquiry calls they handle currently, enabling them to focus more effectively on preparing and executing the production plan.